

E4859A/B-01B

Supersedes:  
E4859A/B-01A  
E1497A-02A  
E4208B/C-03A

HP E4859A/B Serial Cell Generator and Analyzer System  
involved product (bundled under E4859A):  
HP E1497A V743 VXI Embedded Controller Module  
HP E4208B/C VXI SCSI Disk Module

User Software (HP E4872A) Certification Numbers: 3526Gxxxxxx  
DE356xxxxxx

Duplicate Service Notes:  
E1497A-02B  
E4208B/C-03B

Y2K update information. Product requires:  
- HP-UX 10.20 as operating system as HP-UX 9.07 is not Y2K compliant  
- ported User Software to HP-UX 10.20 (E4872B)  
- 4GByte HD; included in upgrade kit HP E4872B #200.  
- Memory Extention by 32MByte (recommended is HP P/N E2829A)

To Be Performed By: HP-Qualified Personnel or Customer

Parts Required (recommended):

HP P/N	Description	Quantity
HP E4872B #200	Upgrade Kit (4GByte HD, User SW HP E4872B)	1
HP A2829A	32MByte RAM	1

Situation:  
1. The user software installed on the product (HP E4872A) is Y2K compliant.  
2. The user software is currently running on the HP-UX revision 9.07. All HP Y2K test have been passed based on this operating system.  
3. However, HP-UX revision 9.07 is not Y2k compliant. There may be Y2K compliancy issues with other applications or in a LAN based configuration.

Solution / Action:  
1. To be Y2K compliant the product's operating system needs to be upgraded to HP-UX 10.20.  
2. Additionally a new revision of the User Software HP E4872B ported to HP-UX 10.20 needs to be installed.  
3. With HP-UX 10.20 a 4GByte HD is required. Please order:  
    HP E4872B #200 upgrade kit  
4. To avoid performance shortfalls a memory upgrade to the controller HP E1497A by at least 32MByte is required.  
Note: There are two memory banks available, one already loaded with an 32MByte RAM module. Therefore only one additional memory module can be installed for upgrade reasons!

Date:  
Oct 1, 1999

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*           MODIFICATION RECOMMENDED
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*           STANDARDS: LABOR HOURS  4
*           ACTION CATEGORY: ON SPECIFIED FAILURE    IMMEDIATELY   

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*                AGREEABLE TIME  before year 2000                *
*  LOCATION CATEGORY: CUSTOMER INSTALLABLE  ___  ON-SITE  ___  *
*                HP LOCATION  _X_  *
*  AVAILABILITY: PRODUCT'S SUPPORT LIFE  *
*  SERVICE INVENTORY: RETURN  ___  SCRAP  ___  SEE TEXT  ___  *
*  USED PARTS: RETURN  ___  SCRAP  ___  SEE TEXT  ___  *
*  HP RESPONSIBLE UNTIL: _1/1/2000_____  *
*  AUTHOR/ENTITY:  _Peter Woellper, B100_____  *
*  ADDITIONAL INFO: _____  *
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